

1. I want to exchange phone calls with all my friends and family members via phone numbers. Some of my friends use the i2eye; some of my friends use the VP-100. The ie2eye and VP-100 users can't connect with each other. Hearing people can have different brands of phones like Sprint, Cingular, Verizon, Nextel, T-Mobile, etc. and can connect with each other. This ip system is too confusing. This is not fair. I feel victimized by what's going on. I thought the Federal Government passed regulations requiring all telecommunication and telephony to be compatible with each other.

2. The VP-100 is easier to use and more friendly than the i2eye. I want to be able to choose any VRS provider and call all videophone users via phone number. I want my hearing friends and family members like my two hearing sons, my two hearing sisters, my many hearing cousins, nephews, and nieces to be able to get the VP-100 so that we can call each other and not have to use a relay provider to talk to each other. I've talked with my deaf son via the i2eye many times, but rarely talk to my hearing sons because it's they and I prefer to talk to each other directly and don't like going through a third person.

3. I want to be able to choose my VRS provider and be able to call my VRS providers via their phone number, not via their ip addresses. I thought the Federal Government passed regulations requiring all telecommunication and telephony to be compatible with each other.

4. I want to reach my VRS provider without having to wait, just like with the TRS (TDD users to relay providers).

5. The current Videophone system with two different Videophones and the technology is not user friendly. Please do something to make it easy just like with hearing people and their telephones so that I can talk to my deaf and hearing friends and family members.